

# Configuring the Heureka Platform Connector for Okta

*This integration with Okta is currently under development and is not available to customers yet. Contact us to learn more.*

This guide provides the steps required to configure the Okta connector for the Heureka Platform, and includes the following sections:

- Features
- Prerequisites
- Configuration Steps
- Troubleshooting Tips

## Features

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The following provisioning features are supported:

- **Push New Users** - New users created through OKTA will also be created in the Heureka Platform.
- **Push Profile Updates** - Updates made to the user's profile through OKTA will be pushed to the Heureka Platform.
- **Push User Deactivation** - Deactivating the user or disabling the user's access to the application through OKTA will deactivate the user in the Heureka Platform.
- **Reactivate Users** - User accounts can be reactivated in the application.

## Prerequisites

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To continue, you must have administrator access to the Heureka Platform, and the rights to modify your Okta application.

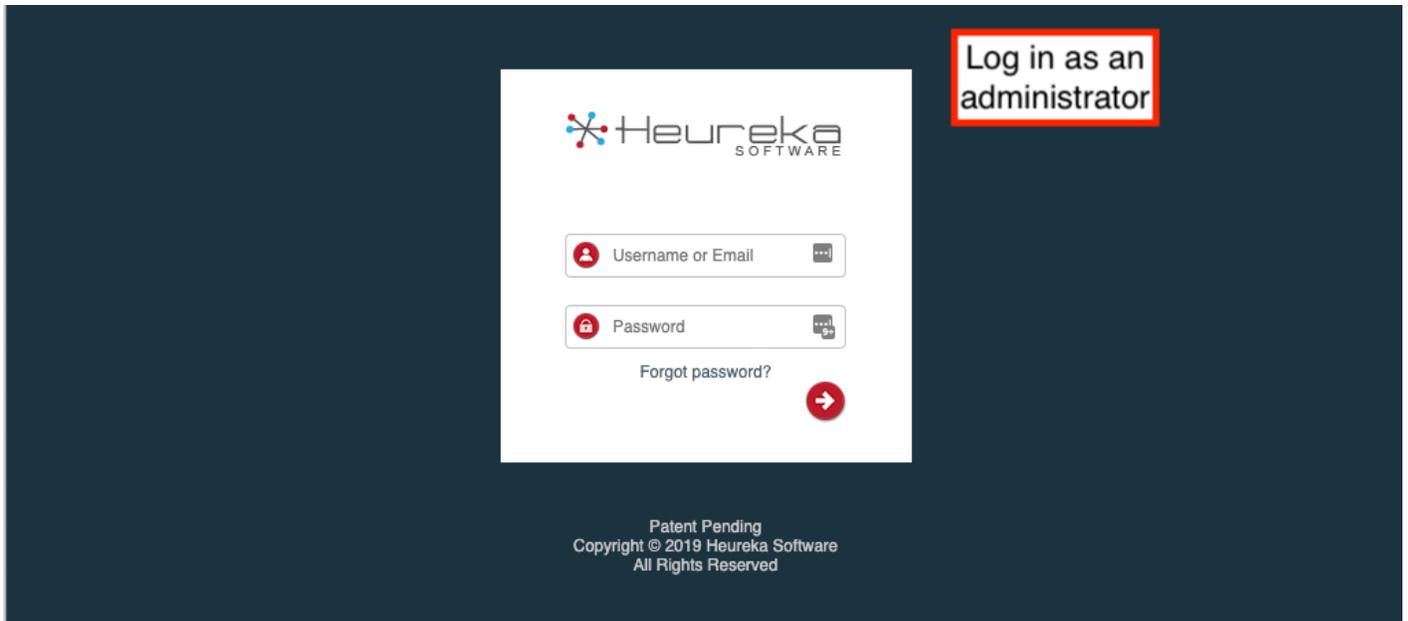
## Configuration Steps

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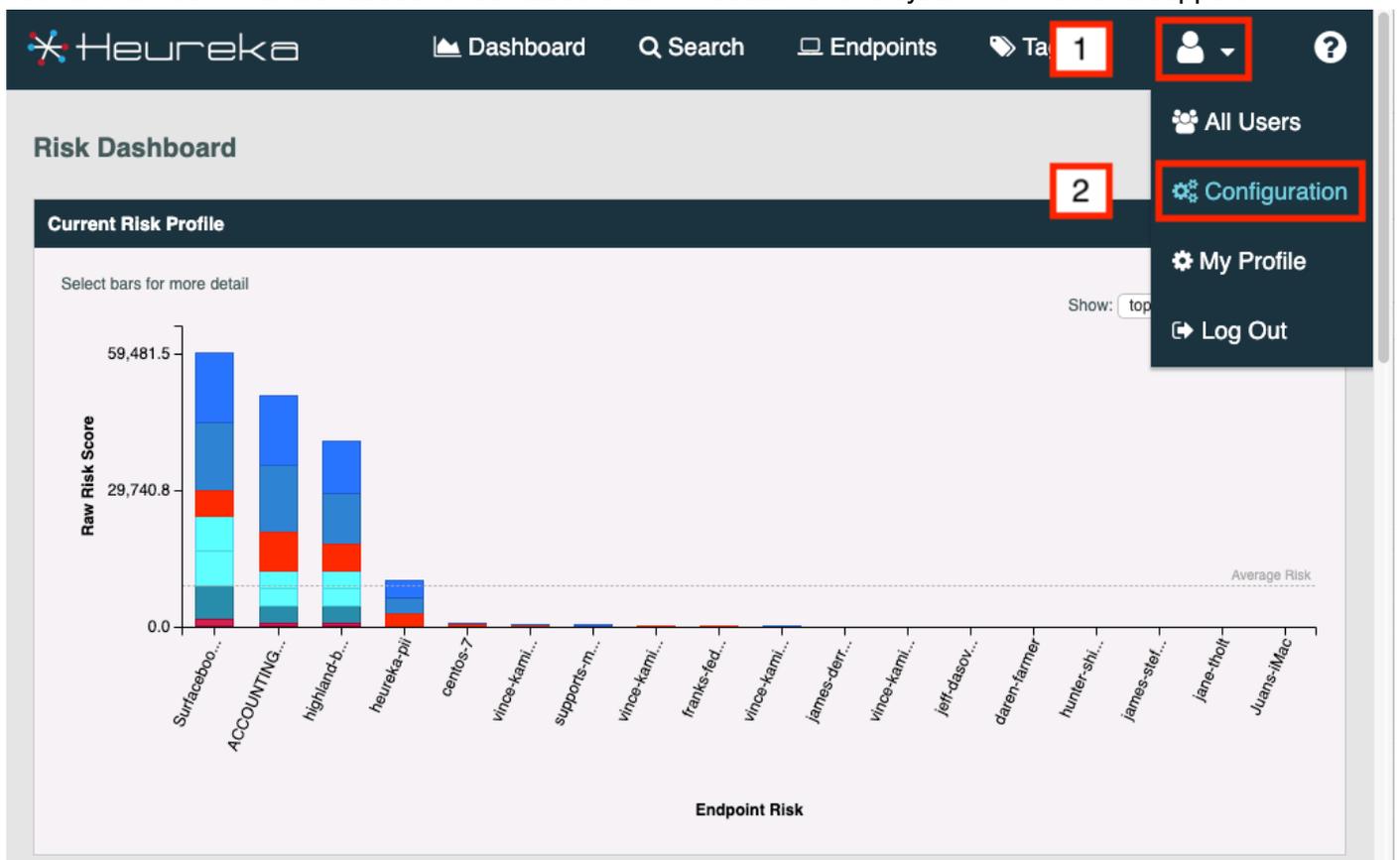
There are two steps to correctly configuring the Okta connector. One each for Heureka and Okta.

### Heureka Platform Configuration

- Log in to Heureka with an administrator account.



- Select "Configuration" from the User drop down menu at the top right. If you do not see this option, you do not have an administrator account. Contact the administrator of this system or Heureka support.



- Go to the section labeled "SCIM", if the checkbox "Enable SCIM" is not checked, check it.

## SCIM

Copy the entire value, excluding "Bearer Token:" (value is partly redacted for security)

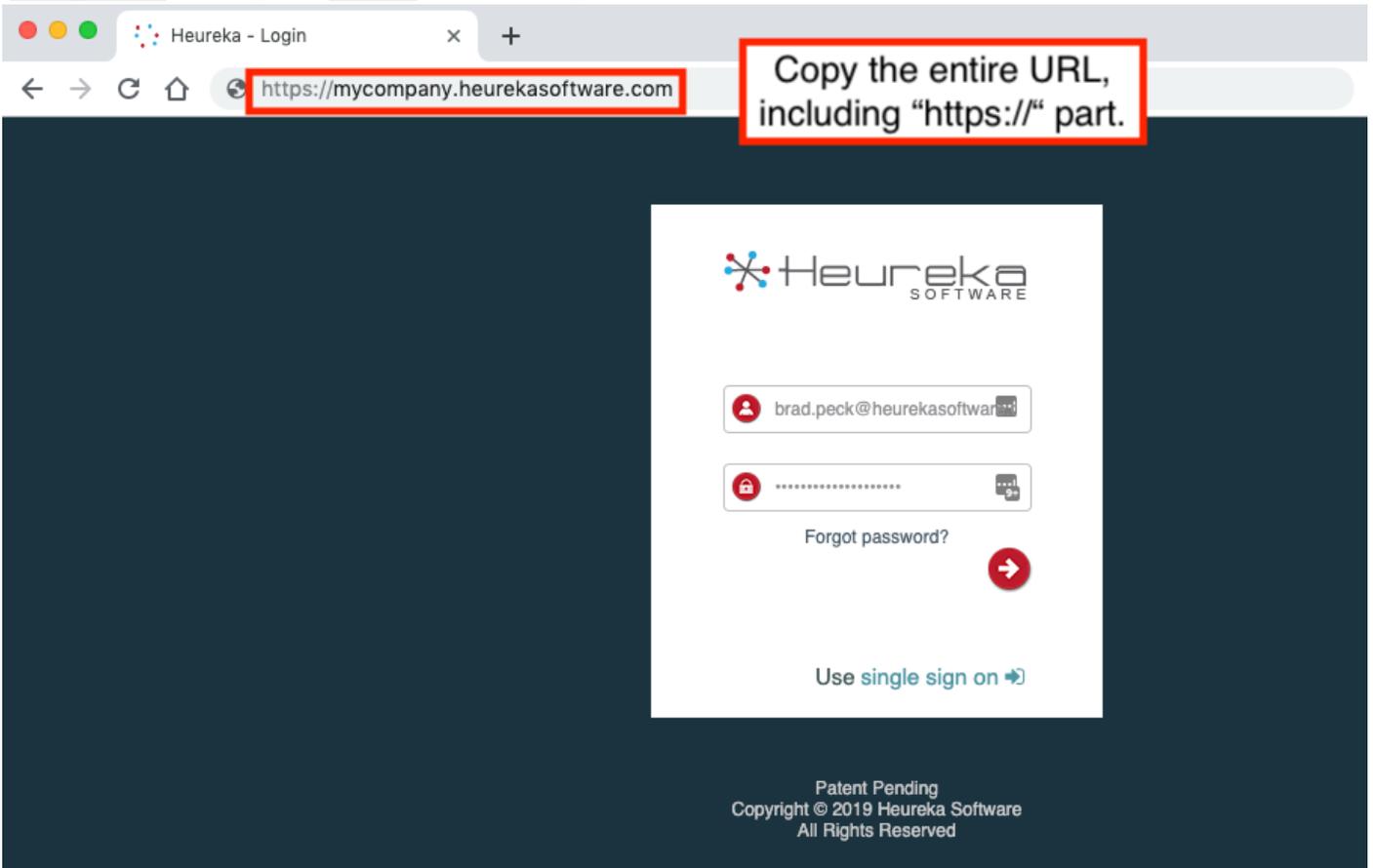
Enable SCIM

Bearer Token: eyJhbGciOiJIUzUxMiJ9: [REDACTED]

stgflBhj3Q7yvGgWPBFg

Regenerate

- Copy the value labeled "Bearer Token", or refer back to this section later. You will need this token to set up the Okta SCIM application.
- Copy the URL in the address bar. The format of this URL will be, *for example*:  
`https://mycompany.heureka.com` Make sure to include everything, including `https://` through to `.com` and nothing else.



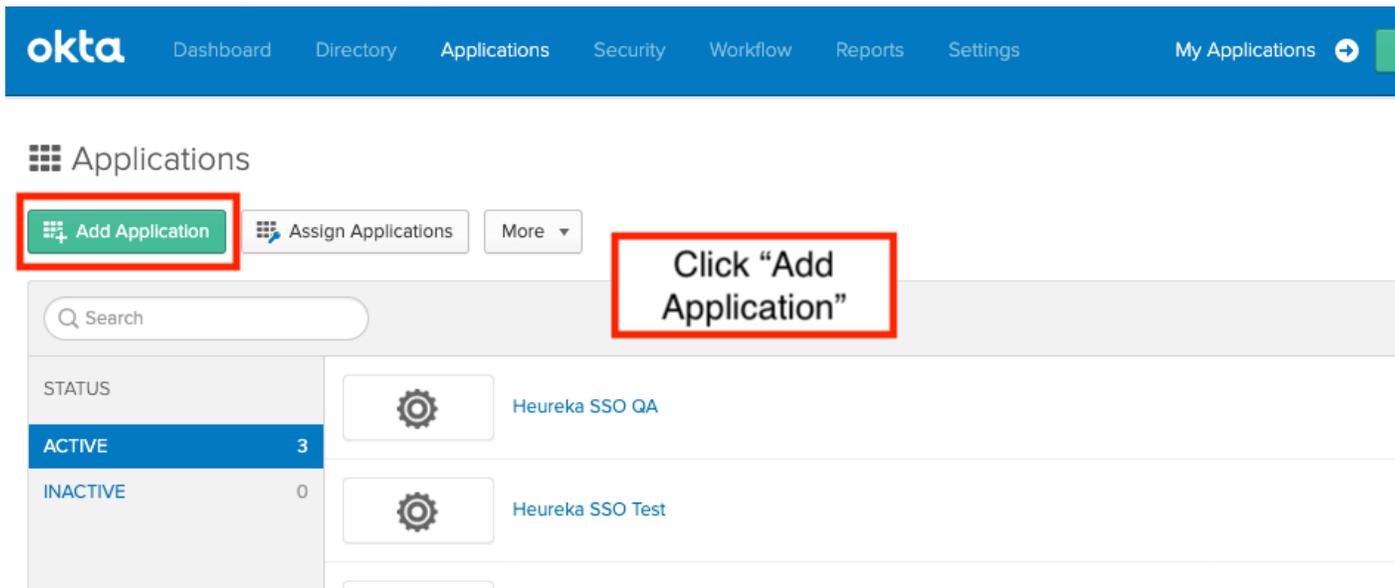
## Okta Application Configuration

Okta configuration requires:

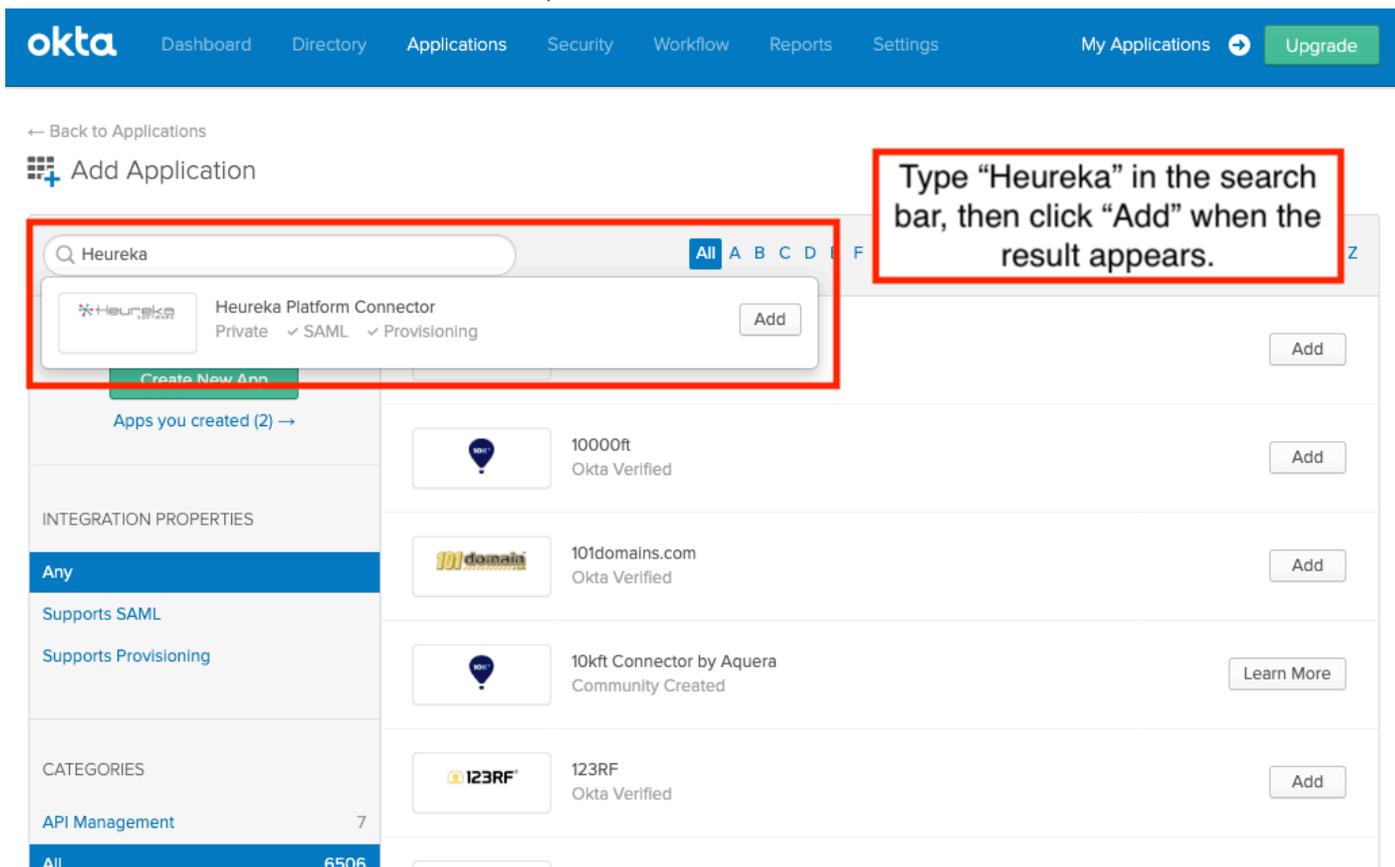
- Adding the Heureka Platform Connector
- Configuring Provisioning
- Configuring Sign-On

## Heureka Platform Connector - Adding

- Log in to your Okta administrative console as an administrator.
- On the main menu, click "Applications".
- On the side menu, click "Add Application".



- In the search bar, type "Heureka".
- Look for the Heureka Platform Connector, click "Add" button.



- Click "Done"

## Add Heureka Platform Connector



### 1 General Settings

#### General Settings · Required

**Application label**   
This label displays under the app on your home page

**Application Visibility**

- Do not display application icon to users
- Do not display application icon in the Okta Mobile App

#### General settings

All fields are required to add this application unless marked optional.

## Heureka Platform Connector - Provisioning

- Use the URL and token from the steps above in  to configure the connector:
  - 1 - Click "Provisioning" subtab
  - 2 - Check the box labeled "Enable API Integration"
  - 3 - Fill the boxes for "Base URL" and "API Token"
  - 4 - Click the button labeled "Test API Credentials"
  - **Success** - When Okta has connected to Heureka you will see a message displayed
  - 5 - Click "Save" when done

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### Heureka Platform Connector

Active [Heart] [Person] [Person] View Logs

General **1** Sign On Provisioning Import Assignments

SETTINGS

Integration

**2**  Enable API integration

Heureka Platform Connector: Configuration Guide  
Provisioning Verification: Partner Built EA  
This provisioning integration is partner-built by Heureka Software  
Contact partner support: support@heureka.com

Heureka Platform Connector was verified successfully! **<< Success!**

Enter your Heureka Platform Connector credentials to enable user import and provisioning features.

**3** Base URL: https://mycompany.heureka.com

**4** API Token: .....

Test API Credentials

**5** Save

- Get the metadata URL and provide to Heureka.
  - Click the "Sign On" sub tab
  - Right-click on the link with text of "Identity Provider metadata" and select "Copy Link Address" (Chrome) or "Copy Link Location" (Firefox); provide this URL to Heureka.
  - **Note:** This URL is needed to complete the setup of your single sign-on feature.

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Heureka Platform Connector

Active [Heart] [Person] [Person] View Logs

General **Sign On** Provisioning Import Assignments

Settings [Edit]

**SIGN ON METHODS**

The sign-on method determines how a user signs into and manages their credentials for an application. Some sign-on methods require additional configuration in the 3rd party application.

Application username is determined by the user profile mapping. [Configure profile mapping](#)

SAML 2.0

Default Relay State

Disable Force Authentication

SAML 2.0 is not configured until you complete the setup instructions.

[View Setup Instructions](#) **Get metadata URL for Heureka**

[Identity Provider metadata](#) is available if this application supports dynamic configuration.

**ADVANCED SIGN-ON SETTINGS**

These fields may be required for a Heureka Platform Connector proprietary sign-on option or general setting.

**About**

SAML 2.0 streamlines the end user experience by not requiring the user to know their credentials. Users cannot edit their credentials when SAML 2.0 is configured for this application. Additional configuration in the 3rd party application may be required to complete the integration with Okta.

**Application Username**

Choose a format to use as the default username value when assigning the application to users.

If you select None you will be prompted to enter the username manually when assigning an application with password or profile push provisioning features.

## Heureka Platform Connector - Sign-On

After you have provided Heureka support with your Heureka Platform Connector metadata URL, we will set up your application's single sign-on feature and provide you with the single sign-on `Base URL`; use this URL to complete the single sign-on setup. This feature will not work until you complete the setup.

- Log in to your Okta administrative console as an administrator.
- On the main menu, click "Applications", click on your Heureka Platform Connector app to edit it.
  - 1 - Click on the "Sign On" sub tab
  - 2 - Click on the "Edit" button.

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### Heureka Platform Connector

Active [Icons] View Logs

General **Sign On** **1** Provisioning Import Assignments

#### Settings **2** [Edit]

##### SIGN ON METHODS

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Application username is determined by the user profile mapping. [Configure profile mapping](#)

#### About

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Application Username

- Save the **Base URL**
  - 1 - Fill in the **Base URL** using the value provided to you by Heureka support. **Note:** This URL may be different than the base URL used in the Provisioning step depending on whether your Heureka Platform is hosted on premises or in the cloud.
  - 2 - Click "Save" button at the bottom.

### Settings [Cancel]

#### SIGN ON METHODS

The sign-on method determines how a user signs into and manages their credentials for an application. Some sign-on methods require additional configuration in the 3rd party application.

Application username is determined by the user profile mapping. [Configure profile mapping](#)

**i** SAML 2.0 is the only sign-on option currently supported for this application.

**SAML 2.0**

Default Relay State   
All IDP-initiated requests will include this RelayState

Disable Force Authentication   
Never prompt user to re-authenticate.

**⚙** SAML 2.0 is not configured until you complete the setup instructions.

[View Setup Instructions](#)

Identity Provider metadata is available if this application supports dynamic configuration.

### ADVANCED SIGN-ON SETTINGS

1

These fields may be required for a Heureka Platform Connector proprietary sign-on option or general setting.

**Base URL**

Please enter your Base URL. Refer to the Setup instructions above to obtain this value.

### CREDENTIALS DETAILS

**Application username format**

**Update application username on**

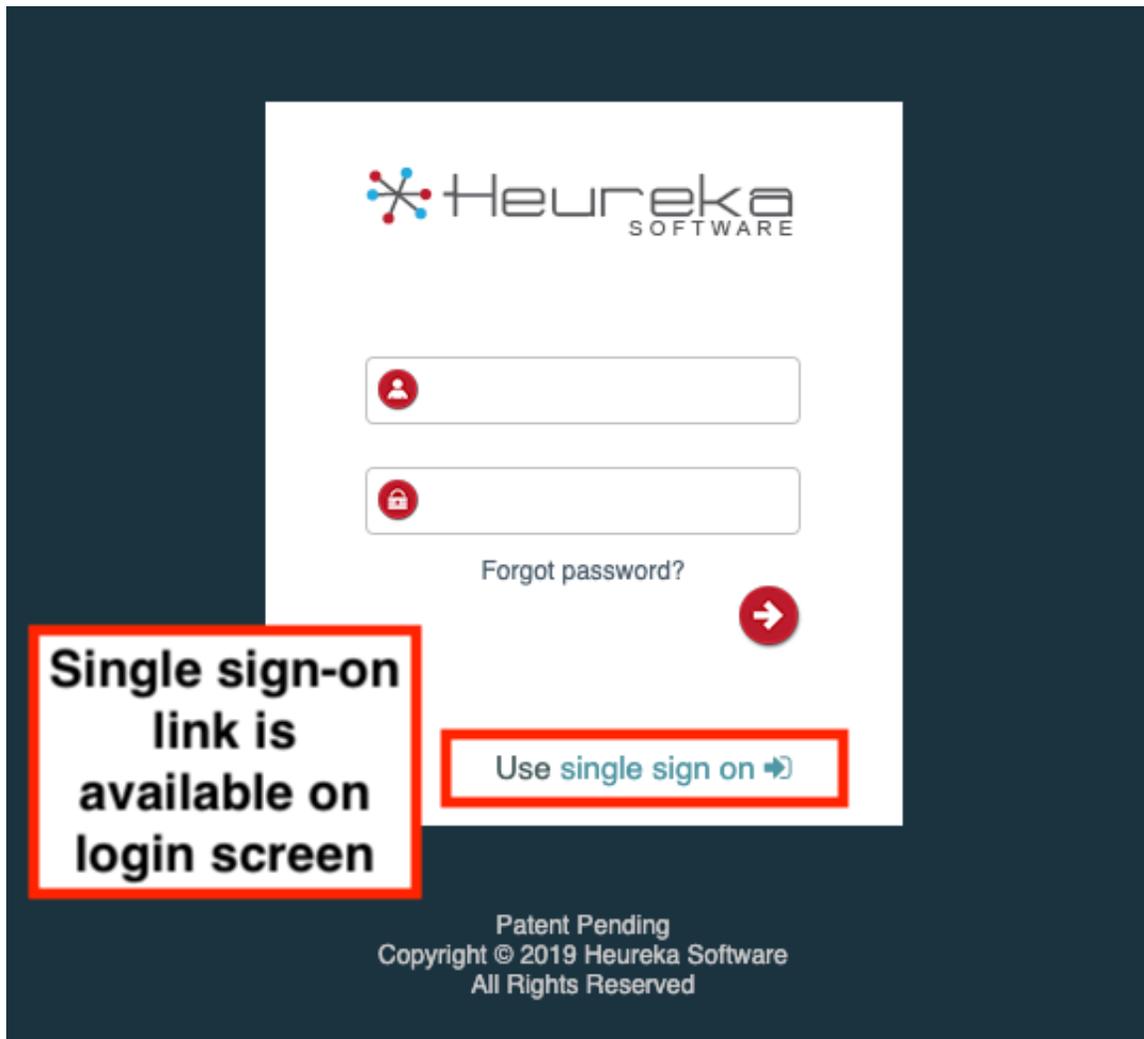
**Password reveal**  Allow users to securely see their password (Recommended)

**2**

Password reveal is disabled, since this app is using with no password.

**Save**

- You are ready to use the single sign-on feature in Heureka Platform. You will see a link on your login screen. Again, this will not work properly if you have not completed these steps.



## Troubleshooting Tips

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- Check the settings in this guide *exactly*. Missing any information will likely lead to your connector not working.

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