Heureka Software

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Enhancements

Family and Parent ID on Containerized Files

When indexing files inside of containers (e.g. PST, OST, ZIP, TAR), the index on the endpoints now store the Family ID and Parent ID as part of the file metadata. This will make it easier to see the relationships of files to their containers and the hierarchy in which they are found. These new fields are only present on files that are newly indexed. If you would like Family ID and Parent ID on previously indexed items, you will have to completely re-index the endpoint.

Large File Collect

File collection file size is limited to 100 MB as a best practice. Although we recommend keeping this limit, we recognize there are environments in which larger files need to be collected. To enable this, we have provided configuration variables to allow increasing this limit. For details, please see the Endpoint Installation Guide.

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Bug Fixes & Improvements

Find Parent Email

The performance of Find Parent Email functionally on search results which enables parent file collection has been improved significantly.

Endpoint Update Performance

The performance of endpoint upgrades has been improved to allow endpoints to upgrade faster with lower resource utilization on the appliance. This will enable faster upgrades with less downtime when updates are available for install.

Database Optimization

We have added database maintenance functionality to the appliance to optimize and reduce the size of the appliance database. To reduce the potential for performance impact during working hours, this maintenance job runs during a maintenance window at night and can be configured to run at different times if needed.

Search for Both "Deleted" and "Not Deleted" Files

We have fixed the issue where selecting both "Deleted" and "Not Deleted" files in the search criteria only resulted in undeleted files being returned.

Email Parsing

We have fixed an issue where Offline Outlook Data Files (OST) from recent versions of Outlook were not able to be indexed by the endpoints. We have also fixed an issue where unopenable attachments on messages inside of email containers (e.g. OST and PST files) may prevent the rest of the container from being indexed.

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Heureka Software is a technical leader in endpoint search, identify and classification software. Our goal is to bring order to unstructured data by identifying risk while helping you realize the value of unstructured data across all endpoints.

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